

OUR HEBRIDEAN WELCOME

FREE ONLINE TRAINING



FIND OUT MORE 

EXPAND YOUR KNOWLEDGE FROM THE BUTT TO BARRA



ONLINE MODULE
Area Stories - Outer Hebrides

From immaculate beaches to historic landmarks and deep rooted Gaelic traditions, the Outer Hebrides attracts tourists from all over the world. In this module you'll explore a range of the different areas of the Outer Hebrides.



ONLINE MODULE
Service Excellence

Show off our Outer Hebridean hospitality and ensure your visitors have an unforgettable experience. In this module see how we can exceed our customers' expectations.



ONLINE MODULE
Fàilte! An introduction to Gaelic

In this module you will have a basic introduction to Gaelic, covering some common greetings and phrases. Hearing Gaelic being spoken on a trip can make a visitor's trip that bit better and may encourage them to learn some more.



ONLINE MODULE
Knowing your Customer

Inspire visitors to explore from the Butt to Barra, with our chain of Atlantic islands each of us are ambassadors to the islands, get to know your customers in this module, exploring their needs and expectations of the Hebridean experience.



ONLINE MODULE
Area Essentials

This module will take you through information visitors may need when they are travelling to and throughout the Outer Hebrides. It is important that we share how to respect the local community and environment whilst visiting.

HOW TO JOIN





TO JOIN & FOR MORE
INFORMATION
PLEASE CONTACT:

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